Bimonthly Newsletter from the NN/LM South Central Region ARKANSAS / LOUISIANA / NEW MEXICO / OKLAHOMA / TEXAS



## News from the NN/LM SCR Office

--Renée Bougard, Associate Director

The RML staff has had an eventful fall. We participated in many national exhibits focusing on both consumers and health professionals. Also, the office made a number of project and funding opportunities available to Network members. Announcement of the awardees can be found in various articles throughout this issue of the newsletter.

In October, we responded to the initial review of our proposal for the NN/LM SCR contract for the next five years. We anticipate another review in the winter. The next five-year RML contract will begin on May 1, 2001.

### **Last Printed Issue!**

*Network News*, November/December 2000, No. 51, is the last printed issue of the newsletter. With the January/February 2001, No. 52 issue, *Network News* will only be an electronic newsletter available on the NN/LM SCR Web site at: <a href="http://www.nnlm.nlm.nih.gov/scr/scnn/">http://www.nnlm.nlm.nih.gov/scr/scnn/</a>.

Anyone who wishes to receive announcements when the latest issues are posted on the Web site must subscribe to the NETWORKNEWS announcement listserv. For more information see <a href="http://www.nnlm.nih.gov/scr/scnn/subscribe.htm">http://www.nnlm.nih.gov/scr/scnn/subscribe.htm</a>.

# Janet Minnerath Wins DeBakey Award

-- Re Mishra, Network Coordinator

The 2000 Michael E. DeBakey Library Services Outreach Award was presented to Janet E. Minnerath, Library Director at the University of Oklahoma-Tulsa, Schusterman Health Sciences Center Library, at a banquet during the *Health Information Infrastructure Conference (HII 2000)* on December 5 in Bethesda, MD. The award recognizes an outstanding librarian in the area of outreach to rural, unaffiliated, or underserved medical populations.

Ms. Minnerath has been recognized for her extraordinary efforts in disseminating information to physicians and other professionals in rural eastern Oklahoma. Since 1982, she has

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#### Network News

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## News from the NN/LM SCR Office, cont. from p.1

The Houston Academy of Medicine - Texas Medical Center (HAM - TMC) Library Board has formed a Search Committee to fill the vacancy of the Executive Director of the HAM - TMC Library, and Director of the NN/LM SCR. The Board has contracted with a national search firm to assist with the identification of the next Executive Director.

With this issue, we say farewell to a hallmark of the NN/LM SCR office: the printed version of *Network News*. This is the last issue that will be printed and distributed. If you have not yet signed up on the electronic announcement listsery, NETWORKNEWS, please do so at your earliest convenience. Instructions for subscribing are located at: <a href="http://www.nnlm.nlm.nih.gov/scr/scnn/subscribe.htm">http://www.nnlm.nlm.nih.gov/scr/scnn/subscribe.htm</a>. As of mid-December, only 83 individuals have subscribed. The newsletter will not be sent to you electronically; rather individuals subscribed to NETWORKNEWS will receive emails when the latest issue is available on the Web. For those of you with qualms about receiving too many e-mails, rest assured that the NETWORKNEWS is only an announcement list for the newsletter. Only RML staff have the ability to post to it.

Barbara Cosart, NN/LM SCR Consumer Health Coordinator, will be leaving the NN/LM SCR on January 19, 2001 to assume the position of Science and Engineering Librarian at the Coventry University Library in Coventry, England. As many of you know, Barbara is an Anglophile and is excited about the opportunity to live in England. We will miss her and wish her well as she travels "across the pond" to assume her new position. Recruitment is underway for this position, and for the Outreach and Technology/Education Coordinator positions as well.

The NN/LM SCR staff wishes each of you a safe and happy holiday season, and we look forward to working with you in 2001!

# 10 New Internet Connectivity Project Sites Selected

--Barbara Cosart, Consumer Health Coordinator

Please join us in congratulating the following Network members on being selected as Internet Connectivity Project (ICP) Sites:

Fair Park High School, Shreveport, LA
Sci-Port Discovery Center, Shreveport, LA
Shreve Memorial Public Library, Shreveport, LA
Stroud Regional Medical Center, Stroud, OK
Brownsville Community Health Center, Brownsville, TX
Cross Timbers Health Clinic, De Leon, TX
IHS Hospital of Lubbock, Lubbock, TX
Marathon Health Center, Marathon, TX

Su Clinica Familiar at Santa Rosa School, Santa Rosa, TX

Holy Family Services Birthing Center, Weslaco, TX

Thank you to the NN/LM SCR Outreach Contacts Mary Asbell, Mary Jo Dwyer, Janet Minnerath, Den-

nis Pernotto, and Jack Raines, for helping to encourage these sites to participate in this project, and who provide excellent training and assistance to ICP sites.

## **National Library of Medicine Associate Fellowship Program**

NLM is now accepting applications for the National Library of Medicine Associate Fellowship Program. The Associate Fellowship Program is a one-year post-graduate training fellowship at the NLM in Bethesda, MD, with an optional second year program component. The program is designed to prepare librarians for future leadership roles in health sciences libraries and in health services research. The Associate Fellows are introduced to a wide range of technologies and skills used in managing information at a national library. The program provides an opportunity to:

- Gain exposure to and experience in many of the concepts, skills, and technologies that are shaping the future of the library and information fields.
- Explore the role of research and development activities in providing biomedical information services to the health professions.
- Examine current issues and trends affecting the library and information fields.
- Prepare for future leadership roles in traditional and nontraditional settings in the fields of librarianship and information science.

Application information is available at: <a href="http://www.nlm.nih.gov/about/training/associate/applicinfo.html">http://www.nlm.nih.gov/about/training/associate/applicinfo.html</a>.

The 2001 Application Deadline is: February 16, 2001.

The NLM Associate Program is open to U.S. and Canadian library/information professionals, as well as graduate students completing their degrees. The qualification requirements are:

- Master's degree in an ALA-approved library/ information science program, earned by August of the year of appointment.
- United States citizenship (Note: Canadians with ALA-accredited Master's degrees can use the same application process as U.S. citizens. U.S. citizens will receive first preference.)
- Experience is desirable but not essential.

Appointments for Associate Fellows are made for one year with a stipend of \$35,310. Associate Fellows are expected to complete the full training program (September-August).

Optional Second Year: The NLM Associate Fellowship Program now includes an optional second year at a library or information center in an academic health sciences center, hospital, or other health-related organization. The additional year provides an opportunity to develop skills and gain experience in working with administrators, librarians, health professionals, system developers, and educators to design and implement information services that are integrated with clinical and/or educational programs and contribute directly to accomplishing the parent institution's mission. Interested Associates will compete for placement in this extension of the program.

Questions about the program may be addressed to:

Program Coordinator NLM Associate Fellowship Program 8600 Rockville Pike Building 38, Room B1E09 Bethesda, MD 20894 Phone: 301 594-2899

Fax: 301 480-1467

associates@mail.nlm.nih.gov

## **SCAMeL - Interlibrary Loan Guidelines**

-- Mary L. Ryan, Chair, SCAMeL

The South Central Academic Resource Libraries (SCAMeL) have developed Interlibrary Loan Guidelines for the SCAMeL Libraries. There seemed to be some confusion regarding procedures after the implementation of the Electronic Funds Transfer System (EFTS). It was decided that general guidelines were needed. All procedures/guidelines were discussed at the SCAMeL Board meeting and during the SCAMeL ILL Open Forum at the SCC/MLA Annual Meeting in El Paso. Please note that these guidelines do not apply to other Network members but only apply to the 14 academic health science libraries that are members of SCAMeL.

### **DOCLINE and EFTS**

- SCAMeL libraries will charge the regional maximum for loans to Primary Access Libraries (PALs) and other non-reciprocal libraries.
- A charge of \$1.00 is in effect for all other SCAMeL loans.
- All SCAMeL Libraries should setup their QuickDoc profile to charge the \$1.00 fee for fills to other SCAMeL Libraries, with exceptions listed below.

#### **Non-DOCLINE Requests and EFTS**

- SCAMeL libraries are NOT required to enter or submit OCLC requests into the EFTS unless they wish to use the EFTS for billing purposes.
- This is true also for all ILL transactions where there are reciprocal arrangements with state/ local consortium or contract items filled from own collection.
- ONLY items charged through the EFTS need to be reported to Dohn Martin.

#### **DOCLINE Double Fills**

 A library that does not update a DOCLINE request as filled and allows the request to route to another library will NOT receive payment.

- The borrowing library will only pay the second library and should not be billed by the first library.
- If the first library charged the borrowing library through EFTS, a credit should be issued to the borrowing library's account.
- It is important to remember that DOCLINE will route a request after receipt that is not updated within three working days to the next library that holds that title, resulting in a double fill
- Libraries should contact Dohn Martin for instruction on issuing credits at 817 735-2380 or e-mail him at dmartin@molly.hsc.unt.edu

#### **MAXCOST Field**

- All SCAMeL Libraries must enter a minimum of \$1.00 in the MAXCOST field or the request will be rejected for cost.
- If you wish to enter more than the \$1.00 minimum to cover routes outside the region or to NLM, that is fine.

#### **Network Issues**

- A Resource Library (RL) should never ask a PAL to remove them from their routing table.
- The tables allow the Resource Libraries to share the burden of document delivery equally, and every effort should be made to resolve any problem that exists between a RL and a PAL.

#### **SCAMeL ILL Listsery**

- The SCAMeL Board established the SCAMeL ILL Listserv for discussion of problems and concerns regarding Interlibrary Loan and Document Delivery.
- The closed list is located at the University of Oklahoma Health Science Center in Oklahoma City and maintained by Joy Summers-Ables.

■ Each SCAMeL library may submit the names of anyone they wish to have access to the listserv to Joy Summers-Ables at joysummers@ouhsc.edu, and she will subscribe the individual(s).

**Ariel/Delivery Issues** 

- Ariel documents should be scanned from front to back to provide a clean copy for the client.
- Ariel documents should not be sent in batches to a single library, since batching hinders de-

- livery via e-mail/Prospero and some libraries have reported problems with the larger file size.
- A copy of the request should always be included regardless of the method of delivery (e.g., Ariel, fax or mail).
- The ILL request number and the name of the requestor should be provided in the Ariel Header Information prior to transmission. ■

# **Technology Awareness Fact Sheets**

--Renée Bougard, Associate Director

One of the activities of the NN/LM SCR Technology Committee is to assist the NN/LM SCR office by developing fact sheets on various topics that relate to technology. Several members have prepared fact sheets on timely topics and we hope you will find them useful. The full text of each fact sheet is located on the NN/LM SCR Web site at: <a href="http://www.nttp://www.nttp.ntm.nih.gov/scr/techsheets/">http://www.nttp.ntm.nih.gov/scr/techsheets/</a>.

#### Recent contributors include:

- Greg Bodin, Alton Ochsner Medical Foundation Library, New Orleans, LA; Browser and Browser Plug-ins. An overview of browsers, browser plug-ins, Java, Java applets, and Java script is presented. Webliography included.
- Christee King, University of New Mexico Health Sciences Center Library, Albuquerque, NM; IP Addresses. IP addresses, how they are assigned, the difference between static and dynamic IP addresses, and potential issues surrounding IP addresses in relation to library resources is discussed.

- Janna Lawrence, University of Texas Health Sciences Center Library, San Antonio, TX; *Telemedicine*. A brief overview of telemedicine is presented, and a substantial webliography is included which points to sites that provide additional information on telemedicine overviews, technology issues, legal issues, and related telemedicine associations.
- Susan Steelman, University of Arkansas for Medical Sciences Library, Little Rock, AR; Graphics Programs & Flash. Types of graphics and graphics formats are presented, as well as flash and plug-ins. A webliography is included.
- Cheryl Suttles, Integris Health Library, Oklahoma City, OK. *Scanners*. A brief overview of scanners is presented and accompanied by a webliography with sites that discuss scanners that work with Ariel, how to purchase a scanner, and other issues. ■

# Join the NN/LM SCR listsery, NNLMSCR-L!

See http://www.nnlm.nlm.nih.gov/scr/aboutus/listsrv.html to subscribe.

## Janet Minnerath Wins DeBakey Award, cont. from p. 1

been driving the highways and byways of Oklahoma, working with hospitals, hospital administrators, health care professionals, library managers, and librarians to improve their access to health information. She has worked closely with members of the Cherokee Nation to provide health information to this underserved community. As Sohail Khan, Coordinator of the Cherokee Nation's Native American Health Information Project (NAHIP), notes, "Medicine is a very dynamic field; treatment and diagnosis guidelines can change rapidly. Ms. Minnerath has provided Cherokee Nation Medical Staff training in utilizing

Grateful Med and Loansome Doc. We believe that Ms. Minnerath's efforts have contributed to the improvements in health care delivery to the Cherokee Service population."

Please join the NN/LM SCR staff in congratulating Janet Minnerath on the winning the DeBakey Award. As many of you may know, Ms. Minnerath will be retiring at the end of December 2000. She plans to become a certified genealogist. We wish her well in all her future endeavors.

## **NLM Gateway Released**

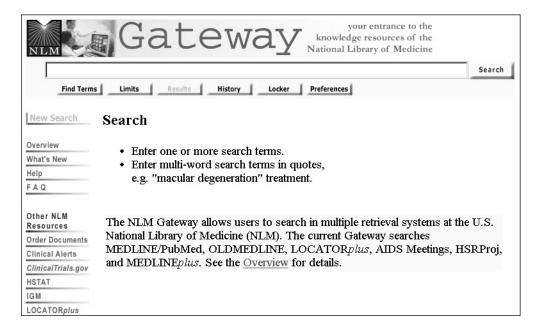
--Re Mishra, Network Coordinator

NLM's new Gateway (<a href="http://gateway.nlm.nih.gov/">http://gateway.nlm.nih.gov/</a>) was made available on October 16. The Gateway is a Web based system that lets users use one interface to search across multiple NLM resources. The target audience is Internet users who come to NLM who may not know exactly what is available or how to search for it.

The new system will eventually replace the existing Internet Grateful Med®. Currently, the resources searched on the Gateway are PubMed (MEDLINE), OLDMEDLINE, LOCATOR*plus*, AIDS Meetings,

AIDS Meetings (with MeSH), HSRProj, and MEDLINE*plus*. Gateway access to additional NLM retrieval systems will happen over time. Among the resources to be added to the Gateway are DIRLINE, *ClinicalTrials.gov*, and HSTAT. Access to other systems will be included in future development phases.

For more information, see *Shooshan S. NLM Gateway: Your Entrance to the Knowledge Resources of the National Library of Medicine. NLM Tech Bull.* 2000 Nov-Dec;(317):e1. (http://www.nlm.nih.gov/pubs/techbull/nd00/nd00 gateway.html).



### **PACHI Awards**

--Barbara Cosart, Consumer Health Coordinator

Four *Partners for Access to Consumer Health Information* (PACHI) subcontracts have been awarded. These projects enable Network members to partner with a public library to provide assistance in retrieving and disseminating consumer health information.

Congratulations to the following public libraries and Network members:

Phillips County Library (Marvell Library), Helena, AR and Delta Health Education Center Library, Helena, AR

Miami Tribe of Oklahoma Library, Miami, OK and Integris Health Library Services, Oklahoma City, OK

Nowata City/County Public Library, Nowata, OK and The University of Oklahoma Schusterman Health Sciences Center Library, Tulsa, OK

Azle Public Library, Azle, TX and JPS Health Network Library, Fort Worth, TX. ■

## **DOCLINE Update**

--Re Mishra, Network Coordinator

#### **DOCLINE V 1.1**

On October 30, NLM released DOCLINE version 1.1. Some of the improvements include:

- Display of institution name on Borrow Confirmation page
- Max Cost and Comments are bold text
- Ability to add an additional holdings record for holdings in a different physical format
- New SERHOLD Reports:
  - Holdings not Updated within One Year
  - Holdings outside of Publication Date Range
  - Level 2 Holdings
  - o NLM Serial Title Changes

- SERHOLD Union Lists:
  - Holdings by State/Province
  - Holdings by Library Group
- My "Routing Table" and "Resource Libraries" have been added to search limits

Please check the revised HELP and FAQs for instructions and information about new features.

## **July-September Quarterly Report**

The July-September quarterly reports will be available in January. Pulling accurate reports from the new system has proven to be a greater challenge than NLM anticipated.

## **Temporary Deactivation of DOCLINE**

For the past two months you have been able to e-mail me to temporarily deactivate your DOCLINE account when no one is there to read it for five working days or longer. Now there is a form on the Web that you can use for this purpose at <a href="http://www.nnlm.nlm.nih.gov/libinfo/docline/dochold.html">http://www.nnlm.nlm.nih.gov/libinfo/docline/dochold.html</a>.



### Network News

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